

Aldwych Visual Story

This visual story will help you with your visit to the theatre.

If you have any questions about accessibility or would like to suggest an amendment to this resource, please email aldwych.access@nederlander.co.uk



Welcome to Aldwych Theatre.

If I require a step-free entrance, I can speak to a member of the door staff when I arrive.



If I need step free access, I can use the side entrance on Drury Lane.



The Grand Circle entrance is also located on Drury Lane.

If I am unsure, I can ask a member of staff for help.



If I am in the Grand Circle, I can follow the signs from the entrance and up the stairs.



At the entrances I will be greeted by friendly security staff.

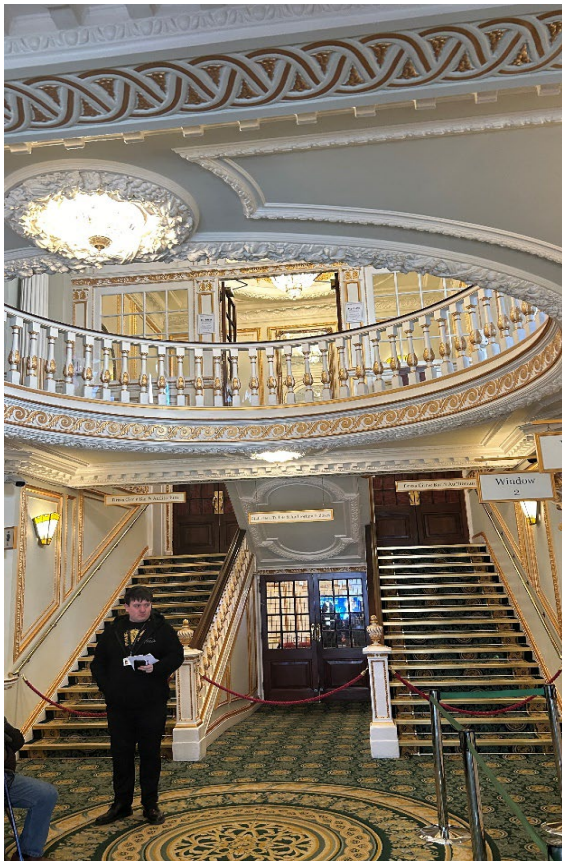
I might need to wait in a queue, this can get busy.

I may be asked to show my belongings.



I will need my ticket which will be scanned by a staff member.

My ticket can be shown on my phone or printed on paper.



I will walk through into the Foyer.

It may be crowded with other people also seeing the show.

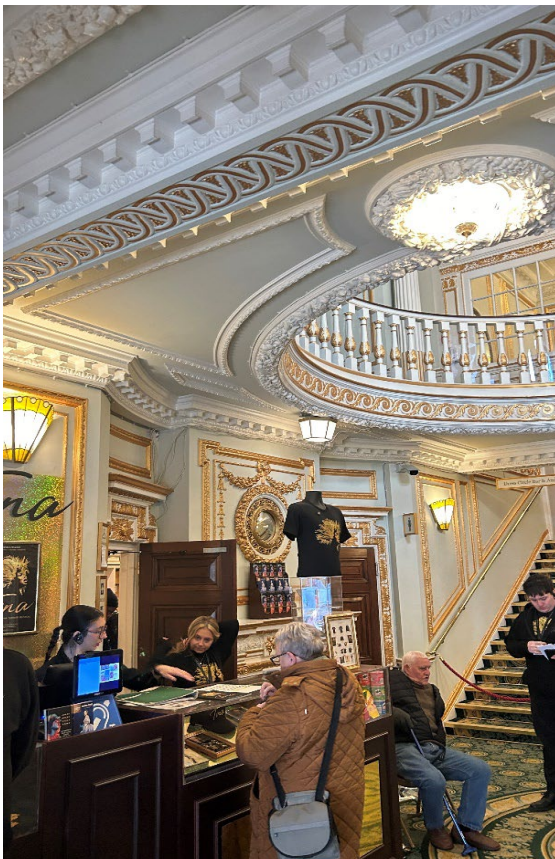
The Foyer is where people wait before the show starts.



On the right-hand side is the Box Office, where I can ask for help with my ticket if I need to.

I can also buy a ticket.

I may have to wait in line.



There is also a merchandise counter to the left of the entrance.

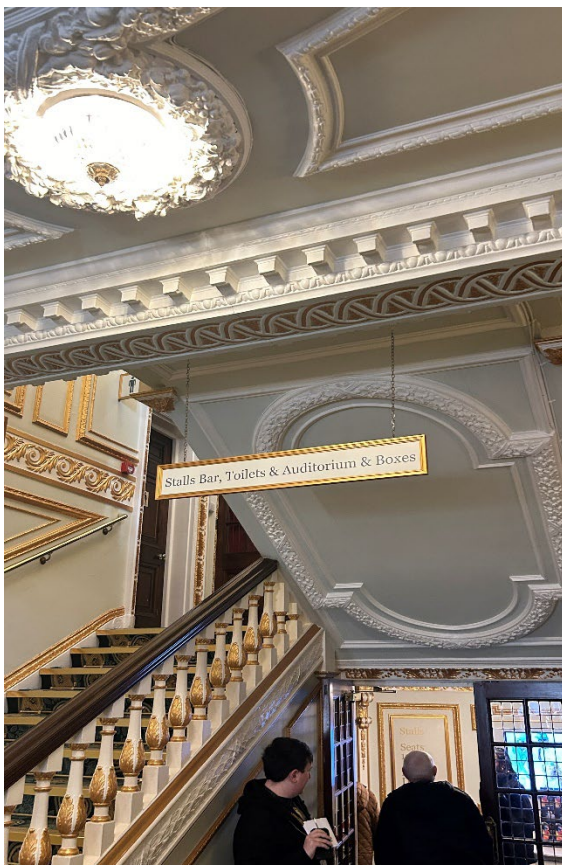
I can buy snacks for the show and store items in the cloakroom.

Hearing devices can be collected from this counter.



There is a women's toilet off the main foyer.

The men's toilet is half-way up the left-hand stairs.



If I am sat in the Stalls or Boxes, I can go straight ahead through these doors.



I can buy a programme that will tell me what the show is about and who the actors are.



I can follow the signs from the theatre foyer to the stalls based on where my seat is.



There is also a Stalls Bar at the back of the Auditorium, where I can buy a beverage or snack.



There is an accessible toilet at the back of the stalls.

If I need any assistance, I can ask a member of staff for help.



This green sign is a fire exit sign. They are located around the theatre.

In an emergency I will try to stay calm and follow these signs and usher directions.



There is an accessible toilet on the Dress Circle/ Foyer level.

If I need the toilet, I can follow the signs or ask a member of staff for help.



If I feel overwhelmed or worried at any point I can speak to a member of staff.

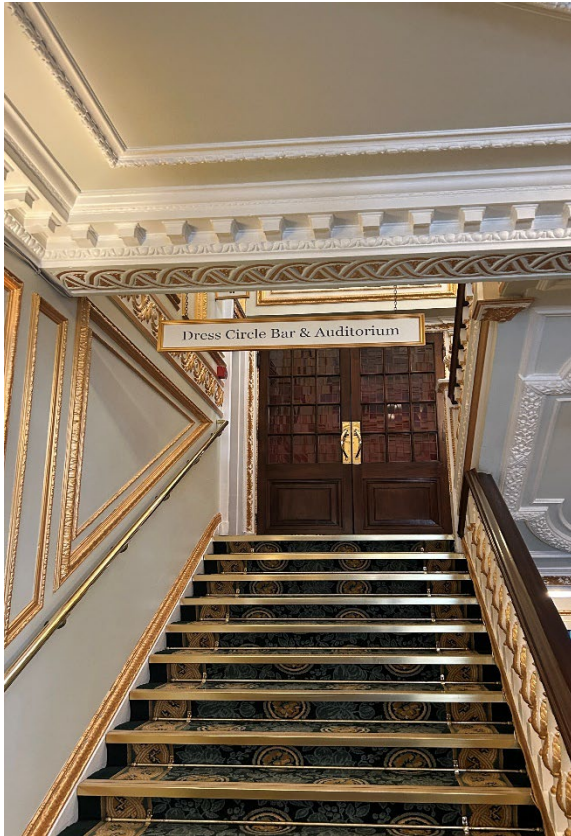


My ticket will have the location of my seat.

For example, here is Row U Seat 7.

I can ask for help finding my seat.

I will have time before the show to find my seat.



If I am in the Dress Circle, I can go up these stairs.

There is a men's toilet halfway up the left-hand stairs.



When I am ready, I can make my way to my designated entrance.

There will be a member of staff that can direct me to my seat.



At the top of these stairs is the Dress Circle Bar.

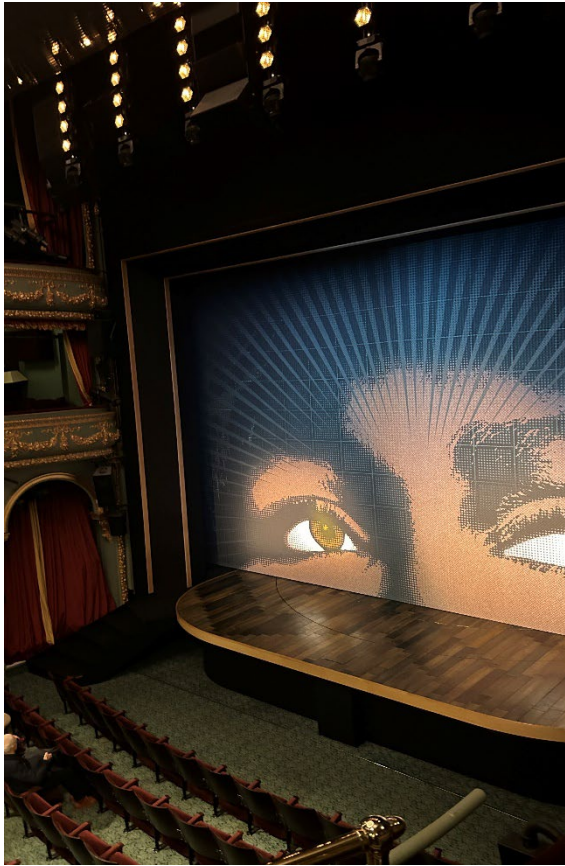
I can ask a member of staff if I want to purchase a drink.

There may be a queue and I may be asked for Age Identification.



There are signs all around the theatre that will help me.

If I am unsure, I can ask a member of staff.



Here is the auditorium.

I will sit here and watch the show.

I may hear an announcement telling me when it is time for the show to start.



The Auditorium is quite big.

The area below is called the stalls.

The area above is called the Grand Circle, it is quite high up.



There are lots of other people watching the show, called the audience.

There will be people I do not know sitting in seats around me. They are here to see the show too.



I can also buy snacks or a programme inside the Auditorium.



When the show starts, I will hear music and the lights will dim.

If it is too loud, I can cover my ears or wear headphones.

I will try to be as quiet as I can so I can hear the show.

During the performance:

- The lights will flash and move all around me.
- The actors will be singing and dancing, after each song people will clap, I can clap if I want to.
- I might hear the actors make a joke. Some of the audience may laugh.
- I can laugh too if I want. There may also be parts that make me feel sad.
- I can feel sad if I like, that is okay.
- There will be a break called the interval, I can use the toilet or go get a snack.
- If it's too loud, I can cover my eyes or wear headphones.
- When the show is finished the lights will be turned back up and the room will become brighter again.
- It will be busy, if I need to, I can wait in my seat until everyone has gone or I can ask a member of staff for help if I feel overwhelmed.

We hope you enjoy your visit to Aldwych Theatre!